



Salesforce Accessibility Conformance Report International Edition

VPAT[®] (Voluntary Product Accessibility Template[®]) version 2.4

Name of Product/Version:	Tableau iOS app (23.710.7260)
Report Date:	December 2023
Product Description:	<p>The Tableau Platform enables individuals to drive change in their organizations by leveraging the power of human visual perception to help people understand data. Once a Tableau author reaches understanding and insights via the cycle of visual analysis and is ready to communicate to a broad audience, they can publish the resulting dashboards or views locally to Desktop or online to Tableau Server, Tableau Online, or Tableau Public. This report focuses on dashboards and views published and viewed on the Tableau Mobile app.</p>
Contact information:	accessibility@salesforce.com
Notes:	<p>The scope of this ACR includes the Welcome flow, Sign-in flow and the following pages:</p> <p>Homepage, Favorites, Explore, Explore - Folder, Explore - Workbooks, Viewer - Map and line charts, Viewer - Scatter chart, Viewer - Bar charts, Viewer - Filled line chart, Viewer - Bar chart - Comparison, Viewer - Bar chart - Median, Viewer - Simple table, Viewer - Line charts, Viewer - Complex table, Viewer - Sharing - Tableau, Viewer - Custom View Modal, Viewer - Create Alert Modal, Viewer - Subscribe modal, Viewer - Download modal, Search, Viewer - Metrics, Viewer - Adjust and compare, Settings, Help & support - Send to support, Help & Support - App log, Notifications, Sign in - Recent servers.</p>

	<p>For more information, please visit Salesforce Product Accessibility Status at https://www.salesforce.com/company/legal/508_accessibility</p>
Evaluation Methods Used:	<p>Conformance to the listed accessibility standards has been evaluated using a combination of static analysis tools and manual testing with assistive technologies. The following device, operating system, and screen reader are used for evaluation: iPhone SE (2020), iOS 16 and VoiceOver.</p> <p>Testing included a representative sample of different pages, states and content types.</p>

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The images included within the Tableau iOS app have a meaningful text alternative. Non-relevant or decorative images are typically hidden from assistive technologies.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Some meaningful images do not have alternative text. Examples of these occur on the Notifications, Viewer - Metrics and Viewer - Bar chart - Median pages. • Charts across the app do not have alternative text. • The horizontal and vertical axes do not have accurate text alternatives on the Viewer - Bar chart and Viewer - Filled line chart charts. • The interactive map on the Viewer - Map and line charts page does not have alternative text.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Tableau iOS app does not include prerecorded audio or video-only content as a default functionality.
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Tableau iOS app does not include prerecorded audio-only, video-only content or multimedia as a standard default functionality.

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Tableau iOS app does not include prerecorded audio-only, video-only content or multimedia as a standard default functionality.

1.3.1 Info and Relationships (Level A)

Also applies to:

EN 301 549 Criteria

- 9.1.3.1 (Web)
- 10.1.3.1 (Non-web document)
- 11.1.3.1.1 (Open Functionality Software)
- 11.1.3.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Partially Supports

Tableau iOS app user interface contains semantic markup (headings, lists, etc.) to designate headings and emphasize text. Headings and identity, role, operation, and state help convey the presentation to assistive technologies.

However, there are some exceptions:

- Error messages are not linked to their respective form fields across the Sign in flow.
- Form fields are not linked to their respective fields in code on the Help & Support - Send to Support, Create Alert Modal, Viewer - Bar chart median, Search and Sign in pages.
- Instructional text is not linked to its field in code on the Create Alert Modal.
- Related form fields are not grouped in code on the Subscribe modal.
- Related items are not marked up in a list on the Notifications page.
- Text is styled as a heading but not marked up as a heading on the following pages.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> o Viewer - Metrics, Sign in - Recent servers, Viewer - Download modal, Viewer - Custom views, Viewer - Subscribe modal, Viewer - Create alert modal, Share, Viewer - Map and line charts, Explore - Workbook, Explore - Folder, Explore, Search, Home, Sign-in to Tableau Clou and Welcome to Tableau pages. • Toggles are not linked to their respective labels in code on the Adjust and Compare and Settings pages.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Tableau iOS app is developed in a meaningful and correct reading sequence that can be programmatically determined. For example, the visual presentation of the information in the apps is maintained in code such that the meaning of the information is not compromised.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Elements are excluded from the default swipe order on the Viewer - Scatter chart and Viewer - Map and line charts. • Invisible elements are presented to assistive technologies on the Viewer - Bar chart and Sign-in to Tableau Cloud pages. • Information within the chart is not presented in a logical or meaningful order on the Viewer - Map and line charts page. • The screen reader swipe order is not logical on the following pages. <ul style="list-style-type: none"> o Viewer - Complex table, Viewer - Line charts, Viewer - Bar chart, Viewer - Bar chart - Median, Viewer - Bar chart - Comparison, Viewer - Scatter chart and Welcome to Tableau.

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>The Tableau iOS app content does not rely on shape, size, visual location, or sound.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau iOS app does not use color alone to distinguish the importance of a visual element. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are a few exceptions.</p> <ul style="list-style-type: none"> Color alone is used to indicate a change in state on the Viewer - Subscribe modal and Viewer - Bar chart - Comparison pages. Color is used as the only method to convey meaning on the Viewer - Line charts and Viewer - Bar chart - Median pages. Link relies on color alone to distinguish between static text on the Help & support - Send to support page. Across the app, the profit ratio app is indicated by color alone.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau iOS app does not serve video content containing audio.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau iOS app supports standard navigation and ensures users of assistive technologies can access and activate all interactive elements.</p> <p>However, there are some exceptions.</p> <ul style="list-style-type: none"> Not all interactive elements on the Viewer – Bar chart – Comparison, Viewer – Bar chart – Median, Viewer – Line charts, Viewer – Complex table, Viewer – Metrics, Viewer – Subscribe modal, Viewer – Create alert modal and Viewer – Map and line charts pages are keyboard accessible. Not all data points on the map on the Viewer – Map and line charts page can be accessed with assistive technologies. Not all data points on the charts across the app can be accessed with assistive technologies. Content is not available in the default screen reader swipe order on the Viewer – Map and line charts page.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The Tableau iOS app features support standard navigation and ensures users of assistive technologies cannot be trapped in a subset of content. The focus is not locked or trapped at any page element.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Evaluated	This Success Criterion is not evaluated against mobile apps.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	The Tableau iOS app does not provide time limits set by the content. However, notifications are dismissed automatically.

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau iOS app does not include moving, blinking, scrolling, or auto-updating information.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau iOS app does not contain flashes or flashing objects.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Tableau iOS app contains marked headings to navigate to desired content and bypass repeated content blocks.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) – Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Supported	Pages across the Tableau iOS app do not have page titles.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>The Tableau iOS app can be navigated sequentially with assistive technologies by native swiping or explore-by-touch gestures. The user controls receive focus in the same order they are presented visually.</p> <p>The Tableau iOS app uses semantically correct markup, ensuring that the markup matches the visual presentation of content on the page.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Focus is not managed on the date picker across the Tableau iOS app. • Content within the collapsed and disabled 'Region' dropdown filter across the Tableau iOS app receives focus. • Focus is managed when error is displayed across the Sign in flow. • Focus order is not logical on the Viewer - Map and line charts page and Sign in flow. • Focus order is not logical on the map on the Viewer - Map and line charts page. • Focus is not managed on the Viewer - Custom views modal, Viewer - Create alert modal, Viewer - Subscribe modal and Viewer - Download modal.

Criteria	Conformance Level	Remarks and Explanations
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Links within the Tableau iOS app provide purpose through the link text, even when announced out of context.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Supports	The Tableau iOS app can be operated with a single pointer, without multipoint or path-based gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 - Does not apply	Supports	The Tableau iOS app has no functionality that can be operated or executed using a single pointer cancellation.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Tableau iOS app has a user interface with labels that include text or images of text that are visually presented with the name of the text.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The Tableau iOS app does not contain functionality that can only be operated via device or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The default language of the page is specified or set for the Tableau iOS app.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There is no context change within the Tableau iOS app when a user interface component receives focus.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Changing the setting of core components and features in the Tableau iOS app does not initiate any change of context.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Users are visually notified when an input error is detected within the Tableau iOS app if a required field has not been completed.</p> <p>Proper error information is provided for the visual users in the form of visual text on the field-level input elements to enable the users to identify which fields were omitted and must be completed.</p>
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The electronic form controls, including input fields and buttons in the Tableau iOS app features, can be operated and accessed using assistive technology. The form label elements are properly associated and aligned with the form fields.</p> <p>However, placeholder text is used as a visible label on the Share page.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The Tableau iOS app satisfies all parsing requirements.

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The name, role, and value used in the Tableau iOS app user interface elements are available to assistive technologies via native iOS, HTML or WAI-ARIA to describe the identity, operation, and state.</p> <p>However, there are a few exceptions:</p> <ul style="list-style-type: none"> • Some interactive elements on the following pages do not have an accessible role: Welcome to Tableau, Home, Search, Search results, Explore, and Map and line charts • Some interactive elements on the following pages do not have an accessible name: Map and line charts, Scatter chart, Custom views, and Settings • Some interactive elements on the following page do not communicate state: Map and line charts, Line charts, and Filters.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau iOS app does not include live audio and video content.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	The Tableau iOS app does not include any video content.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Orientation is supported on all pages.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The Tableau iOS app enables the input of information. Information input includes logging in, searching, asking, answering, or posting a comment.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The text on the Tableau iOS app provides sufficient contrast between foreground and background text colors.</p> <p>However, there are a few exceptions. Not all text on the Viewer - Complex table, Viewer - Bar chart - Median, Viewer - Filled line chart and Welcome to Tableau pages meets minimum contrast requirements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The text and images within the Tableau iOS app's user interface can be resized with the platform settings or the mobile device zoom and scaling feature.</p> <p>However, there are a few exceptions.</p> <ul style="list-style-type: none"> Text size doesn't consistently respond to system settings across the app. Text truncates when the system text size is increased on the Explore - Workbook page. Text overlaps when the system text size is increased on the Adjust and Compare page.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>The Tableau iOS app does not contain images instead of text. All text content within the apps is included as pure text.</p> <p>However, there are a few exceptions. On the Viewer - Bar chart - Median, Viewer - Bar chart, Viewer - Filled line chart and Viewer - Map and line charts, images of text are used instead of real text.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Evaluated	This Success Criterion is not evaluated against mobile apps.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>The Tableau iOS app's components and user controls mostly support and are distinguishable by individuals with moderately low Vision, with an accepted contrast ratio.</p> <p>However, there are a few exceptions.</p> <ul style="list-style-type: none"> • The desktop layout toggle on the Viewer - Map and line charts page and the carousel buttons on the Welcome to Tableau page do not meet minimum contrast requirements. • Across the Tableau iOS app, the input borders do not meet minimum contrast requirements.

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The Tableau iOS app screen supports the different text style properties and ensures no loss of content or functionality when there is any change in setting or style properties such as line-height and spacing.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The Tableau iOS app does not include content that appears on hover or focus.

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>The Tableau iOS app's interface and interactions are straightforward. The apps contain a landing homepage and contextual navigation from which users can launch or navigate to different sections or pages as desired.</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The Tableau iOS app uses descriptive headings and text labels to inform assistive technology users of their location and current activity.</p> <p>However, there is an exception. The 'Shipping information' button label on the Viewer - Filled line chart page is not descriptive.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	By design, the Tableau iOS app does not show an on-screen focus indicator when the user touches a user interface element. With a screen reader enabled, there is a focus indication on-screen using touch gestures (swipe, explore-by-touch) to track focus changes.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The human language information in the Tableau iOS user interface uses proper language markup for the elements accessed directly by mobile assistive technology. However, there is no mechanism to specify different languages for subsets of a screen.

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The Tableau iOS app provides consistent and repeatable navigation mechanisms across all pages to help users with assistive technologies.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Components and user interface controls are identified consistently for the same functionality across the Tableau iOS app.

Criteria	Conformance Level	Remarks and Explanations
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Whenever an error is automatically detected within the Tableau iOS app, the error suggestions for corrections are identified and provided visually to the user on the input form.</p> <p>The Tableau iOS app provides suggestions for correcting errors, such as identifying required fields.</p> <p>However, there is one exception. The error messages on the Sign-in to Tableau Cloud form are not descriptive.</p>
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Data entered by users within the Tableau iOS app are checked using validation methods to help users confirm and correct data submissions.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>The Tableau iOS app provides status messages that can be programmatically determined using roles or properties that can be presented to the user of assistive technology without receiving any focus.</p> <p>However, there are a few exceptions.</p> <ul style="list-style-type: none"> Across the Tableau iOS app, the 'loading' status message is not announced by VoiceOver. The 'latest view available' status message on the Viewer - Map and line charts page is not announced by VoiceOver.

Table 3: Success Criteria, Level AAA

Notes: The Tableau iOS app has not been evaluated for WCAG 2.1 Level AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The Tableau iOS app uses a mixture of native iOS, Android, HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies. The core features and controls within the Tableau iOS app are reachable using assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.2 With Limited Vision	Partially Supports	<p>The Tableau iOS app supports standard platform magnification. The app is compatible with assistive technologies and supports screen readers for people with visual disabilities.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.3 Without Perception of Color	Partially Supports	<p>The Tableau iOS app does not use color as the only means of conveying information. Color is only used as a decorative or</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.4 Without Hearing	Not Applicable	The Tableau iOS app does not include audio-only features that require hearing to be used.
302.5 With Limited Hearing	Not Applicable	The Tableau iOS app does not include audio-only features that require hearing to be used.
302.6 Without Speech	Supports	<p>The Tableau iOS app does not require speech to operate or retrieve information. Support services related to the Tableau app can be found at https://www.tableau.com/support/mobile.</p> <p>Currently, telephone communication provision does not support TTY or relay services.</p>
302.7 With Limited Manipulation	Partially Supports	The Tableau iOS app supports standard input mechanisms such as touch events and simple gestures. Using the Tableau iOS apps' user interface does not require fine motor skills controls or simultaneous actions.

Criteria	Conformance Level	Remarks and Explanations
		<p>The user interface and controls have large target areas that do not create problems for individuals who lack fine motor skills control or those who have limited reach and strength.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
302.8 With Limited Reach and Strength	Supports	<p>The Tableau iOS app does not use simultaneous actions in either form as a method of operation or information retrieval. The actions within the Tableau iOS apps can be executed with simple gestures (for example, one-finger tap one-finger swipe).</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	<p>The Tableau iOS app does not function in a way that is prohibitive to users with cognitive or learning disabilities.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Chapter 4: [Hardware](#)

Notes: This product is a mobile application and is not subject to the requirements of this section.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope - Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell - no response required	Heading cell - no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The Tableau iOS app is not platform software.
502.2.2 No Disruption of Accessibility Features	Supports	The Tableau iOS app does not disrupt platform accessibility features.
502.3 Accessibility Services	Heading cell - no response required	Heading cell - no response required
502.3.1 Object Information	Partially Supports	<p>The Tableau iOS app exposes an objects' name, role and state or value.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.2 Modification of Object Information	Partially Supports	<p>The Tableau iOS app allows assistive technologies to modify the states and properties of controls and inputs.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.3 Row, Column, and Headers	Partially Supports	The Tableau iOS app identifies some tables' row column and headers.

Criteria	Conformance Level	Remarks and Explanations
		However, there are some exceptions. Refer to the WCAG 2.x section for details.
502.3.4 Values	Supports	The Tableau iOS app exposes the values of input controls to assistive technology.
502.3.5 Modification of Values	Supports	The Tableau iOS app allows assistive technology to modify the values of input controls.
502.3.6 Label Relationships	Partially Supports	<p>The Tableau iOS app exposes label relationships to assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.7 Hierarchical Relationships	Partially Supports	<p>The Tableau iOS app support hierarchical relationships of content.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.8 Text	Partially Supports	<p>The Tableau iOS app's text objects, text attributes, and on-screen text boundaries are exposed to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	The Tableau iOS app allows assistive technologies to modify the values and text of input controls.
502.3.10 List of Actions	Partially Supports	<p>The Tableau iOS app controls expose programmatic role information and actions to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.3.11 Actions on Objects	Partially Supports	<p>The Tableau iOS app allows assistive technology to perform most actions on objects.</p> <p>However, there are some exceptions. refer to the WCAG 2.x section for details.</p>
502.3.12 Focus Cursor	Supports	<p>By design, the Tableau iOS app does not show an on-screen focus indicator when the user touches a user interface element.</p> <p>However, with a screen reader enabled, a focus indicator is on screen.</p>
502.3.13 Modification of Focus Cursor	Partially Supports	The Tableau iOS app allows assistive technologies to move focus and modify text selection ranges where the

Criteria	Conformance Level	Remarks and Explanations
		<p>meaning of content is preserved.</p> <p>However, there are some exceptions. refer to the WCAG 2.x section for details.</p>
502.3.14 Event Notification	Partially Supports	<p>The Tableau iOS app notifies assistive technologies of user interaction events.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
502.4 Platform Accessibility Features	Not Applicable	The Tableau iOS app is not platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	<p>The Tableau iOS app conforms with most user preferences from platform settings.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
503.3 Alternative User Interfaces	Not Applicable	The Tableau iOS app does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	The Tableau iOS app does not contain prerecorded

Criteria	Conformance Level	Remarks and Explanations
		video content that would require caption controls.
503.4.2 Audio Description Controls	Not Applicable	The Tableau iOS app does not contain prerecorded video content that would require audio description.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The Tableau iOS app does not convert content.
504.2.2 PDF Export	Not Applicable	The Tableau iOS app does not export PDF files.
504.3 Prompts	Not Applicable	The Tableau iOS app is not an authoring tool.
504.4 Templates	Not Applicable	The Tableau iOS app is not an authoring tool.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at https://www.tableau.com/support/help .
602.3 Electronic Support Documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Salesforce provides electronic versions of all product support documentation related to this product's accessibility. End-users with disabilities can request additional product support documentation by opening a new case at https://www.tableau.com/support/help .

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Support services related to this product can be found at the Salesforce.com help website. Currently, telephone communication provision does not support TTY or relay services. Users with disabilities can open support requests directly at http://help.salesforce.com

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Notes:

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The Tableau iOS app uses a mixture of iOS, HTML and WAI-ARIA attributes to describe the identity, operation, and state of user interface elements to assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>The Tableau iOS app supports standard platform magnification. The app enables users to magnify the font size of the textual content on the screen.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.3 Usage without perception of color	Partially Supports	<p>Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.4 Usage without hearing	Not Applicable	The Tableau iOS app does not include audio-only

Criteria	Conformance Level	Remarks and Explanations
		features that require hearing to be used.
4.2.5 Usage with limited hearing	Not Applicable	The Tableau iOS app does not include audio-only features that require hearing to be used.
4.2.6 Usage with no or limited vocal capability	Not Applicable	The Tableau iOS app does not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	<p>The Tableau iOS app supports standard input mechanisms such as touch events and simple gestures.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.8 Usage with limited reach	Not Applicable	The Tableau iOS app is not installed nor requires physical reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	The Tableau iOS app does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	<p>The Tableau iOS app uses a logical focus order and provides capabilities for specifying error text for user interface components.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
4.2.11 Privacy	Supports	The Tableau iOS app does not impede the usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

Chapter 5: [Generic Requirements](#)

Notes: This product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: This product does not offer two-way voice communication and is therefore not subject to the requirements of this section

Chapter 7: [ICT with Video Capabilities](#)

Notes: This product does not offer video captioning and audio description and is therefore not subject to the requirements of this section.

Chapter 8: [Hardware](#)

Notes: Not Applicable

Chapter 9: [Web \(see WCAG 2.x section\)](#)

Notes: Not Applicable

Chapter 10: [Non-Web Documents](#)

Notes: Not Applicable

Chapter 11: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through
11.5.2.3 Use of accessibility services	See 11.5.2.5 through 11.5.2.17	See 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	The Tableau iOS app is not assistive technology.
11.5.2.5 Object information	Partially Supports	<p>The Tableau iOS app uses native iOS, HTML and WAI-ARIA to convey the name, role, state and properties of objects.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.6 Row, column, and headers	Partially Supports	<p>The Tableau iOS app identifies some tables' row, column and headers.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.7 Values	Supports	The Tableau iOS app exposes the values of input controls to assistive technology.
11.5.2.8 Label relationships	Partially Supports	<p>The Tableau iOS app exposes label relationships to assistive technologies.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Criteria	Conformance Level	Remarks and Explanations
11.5.2.9 Parent-child relationships	Partially Supports	<p>The Tableau iOS app supports hierarchical relationships of content.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.10 Text	Partially Supports	<p>The Tableau iOS app's text objects, text attributes, and on-screen text boundaries are exposed to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.11 List of available actions	Partially Supports	<p>The Tableau iOS app controls expose the programmatic role information and actions to assistive technology.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.12 Execution of available actions	Partially Supports	<p>The Tableau iOS app allows assistive technology to perform actions on objects.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.13 Tracking of focus and selection attributes	Supports	<p>By design, the Tableau iOS app does not show an on-screen focus indicator when the user touches a user interface element.</p>

Criteria	Conformance Level	Remarks and Explanations
		However, with VoiceOver enabled, there is a focus indicator on screen.
11.5.2.14 Modification of focus and selection attributes	Partially Supports	<p>By design, the Tableau iOS app does not show an on-screen focus indicator when the user touches a user interface element.</p> <p>However, with VoiceOver enabled, there is a focus indicator on screen.</p> <p>The Tableau iOS app allows for the modification of focus, where the meaning of content is preserved.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.15 Change notification	Partially Supports	<p>The Tableau iOS app notifies assistive technologies of user interaction events.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>
11.5.2.16 Modifications of states and properties	Partially Supports	<p>The Tableau iOS app allows assistive technologies to modify the states and properties of controls and inputs.</p> <p>However, there are some exceptions. Refer to the WCAG 2.x section for details.</p>

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Supports	The Tableau iOS app exposes the values of input controls to assistive technologies. It also allows assistive technologies to modify the values of input controls.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	The product is not platform software.
11.6.2 No disruption of accessibility features	Supports	Salesforce provides electronic versions of all product support documentation related to this product. End-users with disabilities can request additional product support documentation by opening a new case at http://help.salesforce.com
11.7 User preferences	Partially Supports	The Tableau iOS app conforms with most user preferences from platform settings. However, there are some exceptions. Refer to the WCAG 2.x section for details.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	See information in WCAG 2.x section.
11.8.3 Preservation of accessibility information in transformations	Not Applicable	The Tableau iOS app is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
11.8.4 Repair assistance	Not Applicable	The Tableau iOS app is not an authoring tool.
11.8.5 Templates	Not Applicable	The Tableau iOS app is not an authoring tool.

Chapter 12: [Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	See information in WCAG 2.x (602.2) section
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	See information in WCAG 2.x (603.2) section
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not Applicable